



# Central Conference Consultants Limited

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## Annual conference of SupportActionNet

**29 November 2006, Royal Institute of British Architects, London**



Support  
ActionNet

Measuring the quality of life as an outcome of service delivery is now a core objective for the Government's Supporting People programme - with a new framework being developed for commissioners to use with providers to consider 'enjoying and achieving', social and civic participation' and other 'soft outcomes'.

Through the SupportActionNet website that now has over 2100 users a significant contribution is being made to this important new agenda, setting out how organisations can address the social and emotional aspirations of homeless and vulnerable people including positive identity, relationships, family and friends.

SupportActionNet's first annual conference on 29 November 2006 takes this work forward by exploring key challenges faced by commissioners and providers of support services in implementing new approaches that reflect service users' personal hopes and plans for the future.

The challenges are:

- Leading organisations towards new objectives, priorities and ways of working
- Developing new skills and competencies for practitioners and managers
- Reporting and recording on soft outcomes from service users' own perspectives

Breakout syndicates will explore key themes from the SupportActionNet model - such as identity, relationships and friendship - as well as operational challenges in developing organisations and their staff to meet the social and emotional aspirations of homeless and vulnerable people.

**For further information, and to book a place, check [www.supportactionnet.org.uk](http://www.supportactionnet.org.uk)**

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